**LEND Trainee (Family Discipline)**

**Look-back at LEND Clinic 2020**

*Family Trainee: These questions are for you, the LEND Training Director, and your Training Coordinator to consider at the end of your term in the LEND clinic. While there are no “right or wrong” answers, please offer your thoughts below:*

How many times did you work in the LEND clinic?

**Relating to the family as a Peer: PEERNESS**

I drew on my lived experience, and communicated to the family that I was there as a peer and able to relate to family as such.

Yes  Somewhat  No  Not sure

Reflections:

I provided the family with non-medical family support resources and modeled ways to request help and support from them.

Yes  Somewhat  No  Not sure

Reflections:

I helped the family feel periods of calm throughout the day by checking in with them on a personal level.

Yes  Somewhat  No  Not sure

Reflections:

I greeted the family early in the day to offer to be a safe/trusted liaison for concerns that may come up during the day.

Yes  Somewhat  No

Reflections:

**Helping the team: TECHNICAL ASSSITANCE**

I greeted the family early in the day to introduce myself as the person to go to if there are questions or needs.

Yes  Somewhat  No

Reflections:

I updated Epic Smart Phrases as directed by clinical team (meets HRSA Performance measure for “Community Based Organization/ease of use)

Yes  Somewhat  No

Reflections:

I offered the family opportunity for comfort breaks, and otherwise checked in on how they were feeling throughout the day.

Yes  Somewhat  No

Reflections:

I provided the clinical team with appropriate, family-centered resources that they requested on behalf of the family.

Yes  Somewhat  No

Reflections:

I assisted the families with forms and paperwork as requested by the clinical team.

Yes  Somewhat  No

Reflections:

**Integrating into the clinic: PARTNERING WITH PROFESSIONALS**

I read EPIC notes about each patient/family at least one day prior to their appointment and called out areas of question or concern I noted to the clinical team.

Yes  Somewhat  No  Not sure

Reflections:

I gave the clinical team context information about a family circumstance that might be helpful for them to know, such as the distance family traveled to get to clinic.

Yes  Somewhat  No  Not sure

Reflections:

I frequently offered my perspective as a peer during staffing.

Yes  Somewhat  No  Not sure

Reflections:

I served as a case coordinator at least once during my rotation.

Yes  No

Reflections:

I conducted a chalk-talk at least once during my rotation.

Yes  No

Reflections:

I conducted a short lunchtime presentation during my rotation on a topic of importance to families.

Yes  No

Reflections:

Please write further reflections (three paragraphs, minimum) of your experience in the LEND clinic here, including suggestions for improvements, if any.